

BRIDGEND COUNTY BOROUGH COUNCIL

REPORT TO ADULT SOCIAL CARE OVERVIEW AND SCRUTINY COMMITTEE

13 SEPTEMBER 2016

REPORT OF THE CORPORATE DIRECTOR, SOCIAL SERVICES AND WELLBEING

WESTERN BAY DRAFT COMMISSIONING STRATEGY FOR CARE HOMES FOR OLDER PEOPLE 2016 - 2025

1. Purpose of Report .

- 1.1 To provide the Adult Social Care Overview and Scrutiny Committee with a briefing on the development of the draft regional Western Bay Care Homes Commissioning Strategy for Older People, its objectives and commissioning priorities; to explain the current consultation process and to provide the committee with an opportunity to comment on the document.

2. Connection to Corporate Improvement Plan / Other Corporate Priority.

- 2.1 This service development relates to:
- Helping People to be more self-reliant;
 - Smarter use of our Resources;
 - Supporting a successful economy.

Links to the following:

- The Dementia Strategy and Plan 2015-18
- Commissioning Plan for Adult Social Care, "Living independently in Bridgend in the 21st Century"

3. Background.

- 3.1 The Western Bay Care Homes Commissioning Strategy for Older People has been developed as part of the Western Bay Health and Social Care Programme.
- 3.2 The current draft strategy (attached as **Appendix 1**), is in the consultation and development phase and has been subject to a public consultation which commenced on 6th May and concluded on 3rd August 2016. The consultation included a regional consultation event attended by 65 people on 15th May, and public surveys, from which there were 25 completed surveys returned, as well as direct email responses. Participants in the stakeholder events included local authorities, health boards, the third sector, care home providers, training providers, older people's representatives, and carers; this has resulted in 300 comments that are currently in the process of being responded to and incorporated into the final version of the strategy. Early analysis from the responses has resulted in feedback being categorised into 10 groups: alternative provision, communication, cost, geography, infrastructure, leadership, legislation, sector, specialist care and staff.

- 3.3 During September and October the Western Bay Care Home Commissioning Task and Finish group will be incorporating all feedback and comments into the final strategy and final approval of the document will be sought from partner organisations by the New Year. Although the public consultation process ended at the beginning of August, the Adult Social Care Overview and Scrutiny Committee is still able to comment on this document, because it is still in the development phase.
- 3.4 The draft commissioning strategy sets out a strong, shared commitment by the Western Bay Health and Social Care Partnership to ensure that there will be a sustainable range of high quality care home placements to meet the needs of older people within the local authorities of Bridgend, Neath Port Talbot and Swansea.
- 3.5 The vision for the draft commissioning strategy is:
- “We will commission care homes that support independence, choice and wellbeing in a person-centred and responsive manner providing high quality services across Western Bay.”*
- 3.6 The objectives of the draft commissioning strategy are to have:
- Better access to care home services most suitable to people’s needs;
 - Increased choice for service users;
 - Consistent high levels of quality standards for service users;
 - Services that offer value for money;
 - An effective and sustainable care home market;
 - Attract high quality care home providers to the Western Bay area.
- 3.7 The draft commissioning strategy outlines the key characteristics of the marketplace (both supply and demand), the regulatory environment, and the commissioning intentions of the members of the Western Bay Partnership.
- 3.8 The strategy builds on the quality framework developed in Bridgend County Borough for residential and nursing home placements; which was in turn developed into a regional quality framework for care homes for older people, following consultation with stakeholders and residents across Western Bay in 2015.

4. Current Situation / Proposal.

- 4.1 The draft strategy concentrates on the provision of high quality nursing and residential care delivered in a collaborative and co-ordinated manner to those in need.
- 4.2 The commissioning of care home services is regulated by a wide range of existing legislation; however there are new regulations due to be enacted during the next twelve months. The new statutory requirements are outlined within The Social Services and Wellbeing (Wales) Act (2014), the Regulation and Inspection of Social Care (Wales) Act (2016) and the draft strategy needs to take account of the new duties and responsibilities of those pieces of legislation. The impact of regulatory changes on services will be the subject of a further report to Adult Social Care Overview and Scrutiny Committee.

- 4.3 The draft commissioning strategy has given consideration to the following non-statutory guidance as well as the ‘What Matters To Me’ model created by Western Bay partnership in 2015, the detail of which is to be found in the appendices of the commissioning strategy document, in section 11.3:
- A Framework for Delivering Integrated Health and Social Care for Older People with Complex Needs (2014);
 - The Social Services National Outcome Framework (2014);
 - “A Place to Call Home” drafted by the Older People’s Commissioner for Wales (2014);
 - “Older People in Care Homes” (2015) NICE; and
 - “National Dementia Vision for Wales – Dementia Supportive Communities” WAG and Alzheimer’s Society.
- 4.4 The commissioning strategy sets out the challenges for the future as a result of the changing demographic profile across the population, not only for the health and social care system, but also by the providers of residential care services, who are increasingly providing care to older people who are at their ‘end of life’ and who often have greater complex needs than ever before.
- 4.5 More generally, the commissioning strategy seeks to:
- Work with partners to develop a range of accommodation, rehabilitation and support options for vulnerable and older people who need help to achieve or promote choice, wellbeing and quality of life.
 - Support private care home managers and owners to meet regulations stipulated by the Older People’s Commissioner, Social Services and Wellbeing (Wales) Act, NICE guidelines including Medicines Management guidance and the Regulations and Inspection of Social Care Wales) Act.
 - Work in collaboration with key stakeholders e.g. CSSIW.
 - Improve the quality of provision via the Regional Quality Framework and in turn deliver person centred outcomes for everyone in residential care.
 - Build relationships and trust with providers to enhance understanding of the operation of the market and how to help providers respond to ongoing changes in demand.
 - Develop options for commissioning and contracting to improve sustainability of care homes whilst continuing to improve value for money and taking a strategic approach.
 - Draw up new terms and conditions and service specifications in contracts to ensure they are fit for purpose and will meet the needs of the personalisation agenda.
 - Work closely with providers to improve sustainability of the workforce. In particular to include an analysis of skills and training requirements and gaps, issues of recruitment challenges and gaps and opportunities for role and career development.
 - Continue to build strong collaboration between the Health Board and Local Authority partners to include formal partnership arrangements such as pooled budgets.
 - Continue to review, at a minimum of every three years, population ageing and demography to anticipate required changes to the market in line with the Social Services & Wellbeing Act’s Population Needs Assessment.

- Where possible and appropriate, collect service quality and performance data in a consistent format across the Western Bay region sharing best practice.
- Encourage new and innovative providers into the region to meet demand and support care homes providers in the innovations they want to take forward.

Priorities

- 4.6 The Western Bay Health and Social Care Partnership has identified a series of commissioning priorities and key strategic intentions which are as follows:
- To develop strong relationships with existing care home providers to support them to meet the changing needs of our population with high quality services
 - To work strategically with new care home providers to develop a sustainable range of care home facilities across the region
 - And where care home services are not in line with the regional strategic approach and/or are not of adequate quality, to seek to decommission these.

5. Effect upon Policy Framework and Procedure Rules.

- 5.1 There is no effect upon the policy framework and procedure rules.

6. Equality Impact Assessments.

- 6.1 This is a regional strategy which is currently subject to consultation; once concluded an Equality Impact Assessment will be completed across the Western Bay collaborative region.

7. Financial Implications.

- 7.1 The strategy indicates that the 2014/15 total budget across the three local authorities for social care was circa £300 million. The budget for Older People's services includes the following:
- Residential care (circa £29.1m);
 - Community based and non-residential services (circa £36.4m).

In Bridgend the budget in 2016/2017 includes:

- Residential care £8m;
 - Community based and non-residential services £11m (includes assessment and care management).
- 7.2 The cost of delivering social care continues to experience significant price inflation in a period of ongoing financial constraint; it will be essential to deliver efficiencies in the commissioning of long term care in the future.
- 7.3 The Adult Social Care budget in Bridgend is developed in line with the Medium Term Financial Strategy (MTFS). The service strives to manage the cost of residential care within the overall budgets for Adult Services and will ensure that the financial implications of the strategy will be managed within the overall context of the MTFS.

8. Recommendation.

- 8.1 The Committee is recommended to consider the content of the draft strategy and offer comment to inform the final version of the Commissioning Strategy for Care Homes for Older People 2016 – 2025.

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August 2016

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10 Background documents:

The Western bay Draft Commissioning Strategy for Care Homes for Older People 2016 – 2025.
